

# FOOD FORUM

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Thursday 19 November 2020 Palais des Festivals, Cannes, France





# NEW MODELS, NEW RULES...

The Restaurant industry is facing an increasingly turbulent and complex business environment. The COVID-19 outbreak has seriously challenged existing business and operational models, acting as an accelerator for deep, systemic industry-wide shifts that pre-date the crisis by years, even decades.

The New era is opening up new challenges and opportunities for hospitality industry players. Technological innovation together with the new drivers of consumer behaviors and long-term effects of the Covid crisis, have completely changed the rules of the games!

Thanks to the contributions of some of the most renowned industry experts, this special Conference Program, powered by THE HAPPETITE, will try to outline the future of the restaurant sector, highlighting the new opportunities for growth and the threats to be aware of in the post Covid era.

What are the most promising markets for growth?

How are new digital solutions impacting traditional business models and improving customer experience?

Technological disruption: robots, delivery... what is the place for the human touch and authenticity in the near future?

People, Planet, Profit: How to pursue sustainable and profitable growth?

Healthy, Organic, Vegan, Paleo.... What kind of concepts will emerge stronger from the crisis and lead the way in the future?

How are Private Equity investors looking at the Restaurant market after the Covid crisis that affected the profitability of classical operational models so deeply?

And above all, how will restaurants and hospitality players play a central role in enriching the experience of consumers in the retail and lifestyle destinations of the future?

Content partners



Supporting partner



### **PROGRAMME**

09.00 09.30

#### **WELCOME**

09.30 | 10.00

#### RESTAURANT MARKET OVERVIEW: INTERNATIONAL TRENDS & FIGURES

- Reassess global restaurant market post-Covid outbreak
- What will be the key trends to come in the restaurant industry?
- · How major local market will recover?

10.00 10.30

#### KEYNOTE SESSION: TIME OUT MARKET - FROM LISBON TO THE WORLD!

10.30 11.15

#### BUILDING LIFEPLACES OF TOMORROW: THE MAGIC OF FOOD!

- How food will magnify customer experience in new lifestyle destinations?
- New formats, new destinations: how food will revitalize new urban landscape?
- Focus on innovative urban and iconic projects to create vibrant experiences for customers

11.15 💆 11.30

#### **NETWORKING BREAK**

11.30 12.00

#### FOODTECH: GROWING WITH TECHNOLOGY

- Foodtech and innovation as a key driver post-Covid
- Enhancing consumer experiences: the new tech solutions
- · How to increase profitability without losing the soul of the brand?
- Showcase of some cutting edge technology and solutions that will reshape the restaurant business

12.00 12.30

#### PEOPLE, PLANET, PROFIT: HOW TO PURSUE SUSTAINABLE & PROFITABLE GROWTH

- Could sustainability become a real growth driver for hospitality industry players?
- Producing, culturing, farming, shipping, cooking, delivering, reducing waste...: how sustainability creates new growth perspectives?
- Initiatives showcasing to improve responsible consumption

12.30 13.00

#### HOW TO FINANCE THE GROWTH OF YOUR CHAIN WITH PRIVATE EQUITY PARTNERS

- · Understand & define the best approach to develop your concept with a private equity partner
- Focus on the latest acquisitions and strategic partnerships in foodservice sector
- Selecting the right partner matching the size of your business
- International business cases

13.00 14.30

## MULTI-UNIT & MASTER FRANCHISE LUNCH: DEVELOP AND EXPAND YOUR BUSINESS WITH THE RIGHT PARTNER – closed door event

Part 1 - Food: building a global restaurant chain

Part 2 - Fashion industry

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