



26-28 November 2024
Palais des Festivals, Cannes

# CONFERENCE PROGRAMME 2024

THE NEW RETAIL EQUATION: GROWING IN A FAST-CHANGING WORLD



# PROGRAMME AT A GLANCE

# **Tuesday 26 November**

impact of change



● MAPIC ● MAPIC INNOVATION FORUM ● LEISURUP ● THE HAPPETITE				
<b>STUDIO</b> Palais -1	<b>ARENA</b> Palais -1	PITCHING STAGE Palais -1	INNOVATION STAGE Riviera 7	PREMIUM NETWORKING EVENTS Verrière Grand Audi - Palais 0
Expert insights: the path to growth  Deals, debt and delivery: How the retail real estate market is shaping up for 2025. Effective asset management for the new retail mix. Capitalising on the reemergence of physical retail.	10.30 - 11.00 Partner session		10.30 - 11.00 Partner session	
Investor sentiment: Retail back in the spotlight?  Will investor sentiment towards retail property catch-up with operational performance?  The right assets for investment  Pricing: More movement as vendor and buyer expectations get closer	11.30 - 12.00 Partner session	11.30 - 12.30  Leisure Pitch  Your chance to hear from new leisure concepts and formats.	11.30 - 12.30  Innovation Pitch  Discover the latest innovations to increase the performance of you stores and retail	
View from the Top: The CEO session  The new retail equation: Growing in a changing world  The big vision: Retail destinations reshaped for 2025 and beyond  Reasons for optimism: After the retail apocalypse that never happened	12.30 - 13.00 Partner session		destinations.	Outlet Summit Our annual focus on the dynamic and expanding designer outlet sector. This event brings together outlet developers, retailers and investors.
14.00 - 14.30 OPENING LEISURE SESSION  Leisure beyond frontiers: cross border expansion  • The rise of the leisure and the experience economy  • Why retail is the perfect stage for engagement  • Immersive experiences and the rise of digital for in-person entertainment			Innovation Pitch Discover the latest innovations to increase the performance of you stores and retail destinations.	
	14.30 - 15.00			14.30 - 16.00
14.30 - 15.00  Leisure Keynote  When brand stories and imaginary worlds bring their audience experience to destinations and retail centres.  15.30 - 16.00  The shopping centre as a stage	Partner session  15.30 - 16.00  Partner session	Italian retail Pitch Hear from new Italian names and brands in retail, looking to expand their offer to new locations.	15.00 - 15.30  Sustainability Pitch  Your chance to hear from solutions to make your business more sustainable.	Retail & Urban Regeneration Summit The must-attend event on mixed-use and retail urban regeneration projects. This summit looks at how cities can reinvent themselves to remain attractive for retailers and how both town centres and the suburbs can be revived sustainably. This event brings together landlords, retailers, international cities and investors.
Bringing entertainment, education and culture to malls     Driving traffic: Attractions, activations and pop-ups     Measuring impact: Using data to optimise value		16.15 - 17.15  Retail without border: international expansion		
16.30 - 17.00 TEA presents	16.30 - 17.00 Partner session	pitching & networking session  Mapic special retailers' selection for landlords: come and listen to retail and leisure brands set for international expansion in France, UK, Germany, Italy and Spain.	17.00 - 17.30 Partner session	17.00 - 18.30 Multi-Unit, Master Franchise & Travel Operators Summit
17.30 - 18.00	17.30 - 18.00			An exclusive networking event bringing together international franchise partners
Leisure & highstreets: the perfect mix  • How leisure can be a catalyst for urban regeneration and town regeneration  • Repurposing units to add to the destination mix  • Data, metrics and measuring the positive impact of change	Partner session			and a selection of leading retail and restaurant brands who are expanding globally

# **Wednesday 27 November**

MAPIC
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 THE HAPPETITE

**STUDIO** 

Palais -1

**Networking Breakfast** Women in retail property sharing experience

An opportunity to network with leading female retail and real estate professionals.

Better than new: Bringing locations back to life

- Learn from the latest transformations and extensions and repurposing
- Understanding the economics of redevelopment and achieving ROI
- The social, commercial and long term regeneration benefits of improving and refocusing destinations

Retail without frontiers

- How to make international retail expansion work across multiple regions
- Adjusting to global consumers while maintaining the brand DNA
- · Finding the right location, format and footprint in each market

Keynote Retail

Hear from a major retail CEO on how they view the opportunities and challenges in 2025

Putting the community at the heart of

a project's success

- · How developers and landlords are reframing regeneration for the community
- Embracing local input to create relevant and long-term destinations
- Building relationships to give communities a sense of ownership and place

16.00 - 16.30

A new road ahead for high-street retail

- A new vision for Europe's high streets and urban centres
- · Why town centres are a vital part of the new retail equation
- •The right high street mix: Leisure, retail, services and innovation

17.00 - 18.30

Italy Forum

Hear more on one of Europe's most dynamic retail and real estate markets in our annual multipanel session

**ARENA** 

Palais -1

10.00 - 10.30

OPENING FOOD SESSION

Our annual focus on the dynamic F&B industry

10.30 - 11.00

**Keynote Food** 

A leading player in the F&B market talks about cross border food and beverage and how to grow across international markets.

11.15 - 11.45

Attracting and optimising investment for F&B growth

- Maximising opportunities: Working with investors to capture their skills
- •How cross border F&B operators should attract investors Differentiation in a crowded market

Food for thought: Immersive dining experiences

- How to adapt and evolve an F&B offer to provide truly immersive experiences
- · Financing immersive experiences: Finding the ROI in creative formats
- · Setting trends, influencing the next wave of F&B operators

Leisure France

Learn more about the evolution of leisure in France and how the next wave of operators can boost the retail mix.

Talking about my generation

- Gen Z: Hear from these influential consumers on their top priorities
- · Discuss the future of destinations and stores with next gen shoppers
- · Great expectations: How to appeal to youthful consumers

**PITCHING STAGE** 

Your chance to hear from new leisure concepts and

Retail without border: international expansion

Mapic special retailers' selection for landlords:

come and listen to retail and leisure brands

set for international expansion in France, UK,

Retail without border: international expansion

Mapic special retailers' selection for landlords:

come and listen to retail and leisure brands

set for international expansion in France, UK,

Your chance to hear from the finalists amid our

pitching & networking session

pitching & networking session

Mapic Academy Finalists Pitch

many MAPIC pitch sessions.

Germany, Italy and Spain.

Germany, Italy and Spain.

Leisure Pitch

Palais -1

**INNOVATION STAGE** 

Riviera 7

Retail and property Al: Optimise, personalise,

- · A new tool to engage with tenants and
- Making AI add up: Optimising physical retail efficiency with Al

• Tailor made futures: Communication and personalisation

Partner session

Partner session

Partner session

Turning stores into media platforms

- · What the new generation of retail media networks mean for stores and malls
- · Data capture and technology mark a stepchange for retail media
- Blended earnings: As stores become media platforms, what it means for performance

**Innovation Pitch** 

Discover the latest innovations to increase the performance of you stores and retail destinations.

Partner session

PREMIUM NETWORKING EVENTS Verrière Grand Audi - Palais O

**ECSP Retail & Leasing Group Annual Meeting** 

This meeting and work-group of pan-European retailers and leasing organisations will discuss current market topics, creating recommendations and proposals for common solutions and networking.

This event is organised by ECSP and supported by MAPIC

10.30 - 12.30

French Summit

This special summit will focus on the French retail and real estate market and provides a unique opportunity to learn from and network with the leading players.

Workshop: Al, new business challenges

This detailed session will offer insights into how AI will influence the legal and contractual elements of retail real estate.

16.30 - 18.30

Leisure Summit

Get insights on the latest trends in leisure, discover new leisure concepts and key projects integrating leisure in lifestyle destinations and network with a targeted audience.

This event brings together leisure operators. landlords, cities and retailers.



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# The new retail equation: **Growing in a fast-changing world**

Retail, real estate, leisure and hospitality are at a crossroads, with the need for constant evolution in a rapidly changing world, learning how to fast-track out 'The new retail equation'.

At the centre of this are customer expectations, a place, social interaction and experience. As a result, not only are new projects by necessity mixed and blended, so too are the store themselves, which have become multipurpose and versatile (test, sale, repair, second hand, immersive), building loyalty in new ways.

This new mixed use will also support the growth and regeneration of towns and cities and meet the needs of communities, contributing to the local economy, while leisure is another crucial part of the equation, adding to a blend that must become more than the sum of its parts. Through these next generation schemes, retail is building new links between customers and citizens, strengthening destinations and brands.

Technology now plays a crucial role in the equation. There is absolutely no doubt that a profound and far-reaching revolution has already begun with the breakthrough in artificial intelligence (AI) advances and the race to rapidly adopt this game-changing technology. It is up to us to decide how to harness and use this opportunity to drive efficiencies in every aspect of business.

Companies are facing both tough new legislation and expectant customers, while also looking at how they can embrace the opportunities to attract future-proofed capital investment. The objectives and timeframe are clear and many companies have pledged to measurable ESG targets.

MAPIC 2024 will embrace these important topics to support all the market players in finding the right equation to grow.

MAPIC: Your formula for success.

## **MAPIC TOPICS**

### **RETAIL PROPERTY ASSETS**

The retail property sector has played a crucial role in making cities better places to live and the new wave of mixed-use projects are putting convenience, sustainability and community at their heart, while regenerating neighbourhoods and city areas.



### **LEISURE**

Leisure is all about authentic experiences and interaction. programme will reflect the growing popularity and diversification of the leisure sector. It will show how leisure is bringing human connection to the brand experience.



### **SUSTAINABILITY**

Retailers, developers, investors and new players must all embed sustainability in their business growth plans. Next generation retail is about putting people and the planet first, employing innovation and technology to change the world.



A new generation of retailers has emerged, clear about their differentiation, value and values to appeal to an increasingly ethical consumer. With the borders between physical and digital retail, leisure and hospitality blurring, how will new concepts shape the consumer experience?



The rapidly expanding restaurant industry plays a key role in customer experience, creating spaces and places where people can connect and both an industry which has embraced technology yet embodies the human touch.



### INNOVATION AND AL

MAPIC is focused on innovations that help the industry better understand and serve customers. Key to this is the integration of AI, which is impacting every aspect of retail, from supply chains to the instore experience.



